

Citizenship does not affect the right to use public health services. The right to use public health services is based on permanent residence in Finland. If civil servant has come to Finland from outside EU/EEA countries or Switzerland and resides in Finland only temporarily, he or she cannot obtain Kela card which demonstrates the health care unit that he or she is entitled to treatment.

If civil servant has temporarily come to Finland from outside EU/EEA countries or Switzerland, he or she has the right only to emergency medical treatment. The cost of treatment can be billed retrospectively. The need for dental care may not be considered such an urgent, life-threatening, or health-threatening situation.

In principle, public dental care is only available to those living in Finland. If a person is temporarily in a need of acute dental care because of an accident or due to illness, he or she can contact the local health centre to find out if he or she can get necessary care. If the person does not have Kela card or European health card, or lives permanently in a non-EU country, he or she may be directed to use private dental care at own expense.

If civil servant is a citizen of EU / EEA countries or Switzerland, he or she can apply for housing-based social security, receive Kela card with it, and have a right to public health services afterwards.